

## WHEN TO CALL **ANIMAL SERVICES**

- 🐾 Report an injured or distressed animal 24-7
- 🐾 Report a lost or found pet
- 🐾 Report a dog bite or by-law infraction
- 🐾 Pet licensing inquiries
- 🐾 Pet adoption
- 🐾 Information regarding educational outreach programs
- 🐾 Foster care and volunteer opportunities
- 🐾 To make a donation to help shelter animals

## REPORT STANDARDS OF CARE

- 🐾 Tethering, Shelter
- 🐾 Extreme weather
- 🐾 Veterinary care

### **Mississauga Animal Services**

735 Central Parkway West  
Mississauga, ON L5C 4H4

We are located west of Mavis Road,  
one block south of Burnhamthorpe Road West.

### **Shelter Hours**

Monday – Friday: 10 a.m. – 6 p.m.

Saturday: 10 a.m. – 5 p.m.

Closed on Sundays and holidays.

**Adoption services are closed one hour prior to shelter closing.**

### **General Inquiries**

3-1-1 or 905-615-4311 outside city limits

### **Emergencies, Bylaw, Animal Rescue**

Call 905-896-5858

### **After hours**

Call 905-615-3000

### **Email**

[mypet.info@mississauga.ca](mailto:mypet.info@mississauga.ca)

### **Website**

[mypetmississauga.ca](http://mypetmississauga.ca)

If you require this information in an alternate format, please contact Mississauga Animal Services at 905-896-5858 or [mypet.info@mississauga.ca](mailto:mypet.info@mississauga.ca)

**MISSISSAUGA  
ANIMAL  
SERVICES**

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## MISSISSAUGA ANIMAL SERVICES



## THE SCOOP ON PET OWNERSHIP



## MISSISSAUGA ANIMAL SERVICES

Mississauga Animal Services is committed to excellence in both customer service and animal care.

Our philosophy is to promote responsible pet ownership.

Our goal is to encourage voluntary by-law compliance by first educating and then enforcing the by-law.

Our services include:

- 🐾 Reuniting lost dogs and cats with their owners through a 24 hour licensing database for licensed pets
- 🐾 Responding to animal emergencies 24-7
- 🐾 Investigating reported dog bites and by-law infractions
- 🐾 Rescuing and caring for lost pets
- 🐾 Pet adoption services, placing homeless pets with caring families
- 🐾 Pet licensing for dogs and cats



## BY-LAWS FOR PET OWNERS

As a responsible pet owner you must respect and adhere to the animal by-law.

**LICENSING** License your dog and cat each year and keep the licence tag attached to your pet's collar.

**TRESPASSING** Make sure that your dog or cat does not roam free on public or private property.

**LEASH** Keep your dog on a leash not more than six feet (1.8 metres) when walking off your property.

**STOOP AND SCOOP** Clean up your pet's waste – it's your responsibility.

**PETS PER HOUSEHOLD** Each household can have a maximum of four pets.

**FEEDING OF WILDLIFE** Do not leave food outside that will attract wildlife.

**Maximum penalty for a by-law offence is \$5000.**

## DOG BITES, CRUELTY AND BARKING

**DOG BITES** Report dog bites to Mississauga Animal Services or Peel Regional Police.

**CRUELTY COMPLAINTS** Report cases of neglect or cruelty to the Ontario Society for the Prevention of Cruelty to Animals (OSPCA) 1-888-668-7722.

**BARKING COMPLAINTS** To report a barking complaint, call 3-1-1 or 905-615-4311 outside city limits.

## BE A RESPONSIBLE PET OWNER

It's your responsibility to ensure your pet does not infringe on the rights of others to enjoy their property or their community.

- 🐾 Neuter or spay your pet
- 🐾 Provide training, socialization, physical and medical care
- 🐾 Vaccinate your pet against disease annually
- 🐾 Do not leave your pet in a hot car
- 🐾 Ensure your pet is not a danger or nuisance

